## 2/21/2017 3:23:00 PM 17CV07879 1 2 IN THE CIRCUIT COURT OF THE STATE OF OREGON 3 FOR THE COUNTY OF MARION 4 5 Case No.: 17CV07879 TODD WHITE, as personal representative to ) 6 the ESTATE OF JANICE WHITE, COMPLAINT (Breach of Contract, 7 Negligence, Tortious Breach of Fiduciary Plaintiff, Duty) 8 v. CLAIM NOT SUBJECT TO 9 **GOVERNMENT EMPLOYEES** MANDATORY ARBITRATION INSURANCE COMPANY dba GEICO, a JURY TRIAL REQUESTED 10 Maryland corporation, Prayer Amount: \$127,000.00 11 Defendant. Fee Authority: Or Laws 2012, Ch. 48 Sec. 2; ORS 21.160(1)(c) 12 FOR HIS FIRST CLAIM FOR RELIEF, PLAINTIFF ALLEGES: 13 (Breach of Contract) 14 1. 15 At all times mentioned herein, Defendant GEICO was and is a Maryland corporation, 16 authorized to issue automobile insurance policies in the State of Oregon. 17 18 Defendant issued an auto insurance policy, policy no. 4011-71-15-63, to Plaintiff's 19 decedent for the policy period of September 6, 2012 through March 6, 2013 20 3. 21 On or about October 15, 2012, Plaintiff's decedent was involved in a motor vehicle 22 collision wherein she was alleged to have been at-fault for the incident, with said incident 23 allegedly causing injuries to Mr. Joshua Burdette. 24 Page 1 —COMPLAINT (Breach of Contract, Negligence, Tortious Breach of Fiduciary Duty) 25 26 Swanson | Lathen | Prestwich | PC THE PERSONAL INJURY LAW FIRM 27 3040 Commercial St SE, Suite 200 · Salem, Oregon 97302 · TEL: 503.581.2421 · TOLL-FREE: 1.800.422.4041 · FAX: 503.588.7179 28

4. 1 On or about October 13, 2014, attorney Kathryn Jackson, on behalf of Mr. Joshua 2 Burdette, filed suit against Plaintiff's decedent (then still living) for injuries and damages, 3 including medical expenses, wage loss, property damage and general damages in the total 4 amount of \$9,900.00, allegedly stemming from the October 15, 2012 accident. Ms. Jackson 5 later served Plaintiff's decedent with summons on or about October 21, 2014. 6 5. 7 Sometime after receiving service of summons for the above-referenced lawsuit, 8 9 Plaintiff's decedent tendered defense and indemnity of the matter to Defendant GEICO, as per her automobile insurance contract referenced above. Thereafter, Defendant GEICO accepted 10 said tender and undertook the defense and indemnity of the claim by Mr. Burdette against 11 Plaintiff's decedent. 12 6. 13 In the collision involving Plaintiff's decedent and Mr. Burdette, Plaintiff's decedent's 14 vehicle sustained approximately \$2,966.01 in property damage and Mr. Burdette's vehicle 15 sustained approximately \$3,454.58 in property damage. 16 7. 17 18 Prior to filing the lawsuit described above, Ms. Jackson, on behalf of Mr. Burdette, made a settlement demand to Defendant GEICO and Plaintiff's decedent in the amount of \$10,000.00, 19 for Mr. Burdette's injuries and damages allegedly sustained in the October 15, 2012 incident; 20 and Defendant GEICO made a settlement offer of \$3,500.00. 21 /// 22 /// 23 24 Page 2 – COMPLAINT (Breach of Contract, Negligence, Tortious Breach of Fiduciary Duty) 25 26 Swanson Lathen Prestwich Pc THE PERSONAL INJURY LAW FIRM 27 3040 Commercial St SE, Suite 200 · Salem, Oregon 97302 · TEL: 503,581,2421 · TOLL-FREE: 1,800,422,4041 · FAX: 503,588,7179 28

8. 1 On or about August 25, 2015, Plaintiff's decedent and Mr. Burdette participated in a 2 court-mandated arbitration hearing with attorney Kevin Crawford serving as arbitrator. 3 Plaintiff's decedent was represented by Mark Monson, Defendant GEICO's staff counsel, and 4 Mr. Burdette was represented by Ms. Jackson. Mr. Crawford found Plaintiff's decedent to be 5 negligent in the October 15, 2012 collision and ruled in favor of Mr. Burdette, awarding him 6 \$5,650.00 in damages and attorney fees of \$5,902.50, for a total award of \$11,552.50. 7 Defendant GEICO, on behalf of Plaintiff's decedent, appealed the decision de novo and 8 requested a jury trial. 9 9. 10 On February 13, 2016, Plaintiff's decedent died. 11 10. 12 In late February 2016, Plaintiff contacted Defendant GEICO's staff counsel, attorney 13 Mark Monson, to report that Plaintiff's decedent had died and to verify the status of the Burdette 14 lawsuit pending against Plaintiff's decedent. Mr. Monson informed Plaintiff that since Plaintiff's 15 decedent had died she would not be available as a witness and that he would settle the case, and 16 that no further action on his part on behalf of his mother's estate was necessary. 17 11. 18 On or about March 9, 2016, Defendant GEICO renewed its offer to Mr. Burdette to settle 19 his claim for \$3,500.00. 20 12. 21 On or about May 12, 2016, Defendant GEICO first informed Mr. Burdette's counsel, Ms. 22 Jackson, that Plaintiff's decedent had died on February 13, 2016, and authorized Ms. Jackson to 23 24 Page 3 – COMPLAINT (Breach of Contract, Negligence, Tortious Breach of Fiduciary Duty) 25 Swanson | Lathen | Prestwich | Pc 26 THE PERSONAL INJURY LAW FIRM 27 3040 Commercial St SE, Suite 200 · Salem, Oregon 97302 · TEL: 503.581.2421 · TOLL-FREE: 1.800.422.4041 · FAX: 503.588.7179 28

substitute Plaintiff, as personal representative to the Estate of Janice White, as Defendant in the 1 Burdette v. White matter so as to not postpone a July 2016 trial date. GEICO informed Jackson 2 that it would not set-up the estate and it would be Jackson's responsibility to do so. 3 4 On or about June 10, 2016, Plaintiff, by and through attorney Maria Schmidlkofer, filed a 5 Small Estate Affidavit as claiming successor to the Estate of Janice J. White, i.e. Plaintiff's 6 7 decedent, relying on Defendant GEICO's representation that the Burdette v. White lawsuit would be settled the prior February and that no further action was necessary on his part. 8 9 On or about June 22, 2016, Defendant GEICO represented to Marion County Circuit 10 Court judge, the Honorable Sean E. Armstrong, that defense counsel would substitute the Estate 11 of Janice White, as defendant in the Burdette v. White matter in place of Plaintiff's decedent. 12 Defendant GEICO never contacted Plaintiff about the court's ruling nor advised him of the need 13 to substitute the Estate of Janice White in place of Plaintiff's decedent in the Burdette v. White 14 lawsuit. 15 15. 16 On or about June 30, 2016, Judge Sean Armstrong ordered Defendant GEICO and 17 18 Plaintiff to make the van Plaintiff's decedent was driving at the time of the collision available for 19 inspection by Ms. Jackson and Mr. Burdette. 16. 20 Sometime thereafter, Defendant GEICO, through Mr. Monson, contacted Plaintiff to 21 advise him of the ordered inspection. This was the first that Plaintiff had learned the case had 22 not settled. GEICO told Plaintiff that Burdette and his lawyer were on a "fishing expedition" to 23 24 Page 4 – COMPLAINT (Breach of Contract, Negligence, Tortious Breach of Fiduciary Duty) 25 Swanson Lathen Prestwich Pc 26 THE PERSONAL INIURY LAW FIRM 27 3040 Commercial St SE, Suite 200 · Salem, Oregon 97302 · TEL: 503.581.2421 · TOLL-FREE: 1.800.422.4041 · FAX: 503.588.7179

28

find any damage on the van and argue that it stemmed from the accident at issue. GEICO further told Plaintiff that making the van available would be harmful to Plaintiff's decedent's case. Plaintiff inquired whether he needed to produce the van and GEICO asked whether Plaintiff had been served with paperwork. Plaintiff told GEICO he had not been served and, in response, GEICO told him he need not produce the van for inspection despite Judge Armstrong's order to the contrary. 17. Defendant GEICO, through Monson, contacted Plaintiff in a follow-up phone call. GEICO asked where the van was located. Plaintiff advised he still had the van but planned to sell it. GEICO asked if the van was repaired following the accident. Plaintiff said he did not know. GEICO repeated that Burdette and Jackson were on a fishing expedition and that it would be harmful to Plaintiff's decedent's case to produce the van. Plaintiff again told GEICO he had planned to sell the van and had gotten the okay from the Estate lawyer to do so. GEICO advised Plaintiff that was "not a bad idea." Plaintiff asked if it would be a problem to do so and GEICO told him "no" and advised him it would "probably be better" if he sold it. GEICO did not advise Plaintiff of the court's order to produce the van. Plaintiff subsequently sold the van pursuant to GEICO's representation. 18. Plaintiff subsequently received notices and/or subpoenas to produce the van. Plaintiff contacted GEICO and was told that so long as he did not get a subpoena fee, which he did not, he was okay because the notice and/or subpoena were invalid. ////// Page 5 – COMPLAINT (Breach of Contract, Negligence, Tortious Breach of Fiduciary Duty)

## Swanson | Lathen | Prestwich | PC

3040 Commercial St SE, Suite 200 · Salem, Oregon 97302 · TEL: 503.581.2421 · TOLL-FREE: 1.800.422.4041 · FAX: 503.588.7179

2728

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

19. 1 On or about July 5, 2016, Defendant GEICO told Ms. Jackson that Plaintiff had refused 2 to produce the van for the July 7, 2016 inspection. Plaintiff did not refuse inspection of the van. 3 20. 4 On or about July 6, 2016, Defendant GEICO told Ms. Jackson that Plaintiff had reported 5 that the van been repaired and that said repairs had been done following a hearing on Mr. 6 Burdette's motion to compel production for inspection of said van, and that Plaintiff thereafter 7 had sold the van and refused to produce it for inspection. Plaintiff did not refuse inspection of 8 9 the van. 21. 10 On or about August 3, 2016, Ms. Schimdlkofer first learned of the Burdette v. White 11 lawsuit as Defendant GEICO had not contacted her regarding said matter and Plaintiff continued 12 to rely on Defendant GEICO's February, June and July 2016 representations that the matter had 13 been resolved or would be resolved. 14 22. 15 On or about August 5, 2016, Ms. Schmidlkofer advised both Defendant GEICO and Ms. 16 Jackson that the Small Estate Affidavit had been filed to administer the Estate of Janice White, 17 18 Plaintiff's decedent. Ms. Schmidlkofer also advised them that if the Burdette v. White lawsuit did not settle, thus requiring the filing of a full probate for the Estate of Janice White, the Estate 19 would unnecessarily incur considerable additional costs and expenses, as well as, prolong the 20 Estate matter for at least nine more months before finalization. Ms. Schmidlkofer also 21 encouraged Defendant GEICO and Ms. Jackson to settle the Burdette v. White lawsuit so as to 22 23 24 Page 6 – COMPLAINT (Breach of Contract, Negligence, Tortious Breach of Fiduciary Duty) 25 26 Swanson | Lathen | Prestwich | PC THE PERSONAL INJURY LAW FIRM 27 3040 Commercial St SE, Suite 200 · Salem, Oregon 97302 · TEL: 503.581.2421 · TOLL-FREE: 1.800.422.4041 · FAX: 503.588.7179

28

Exhibit B Page 6 of 11

not incur said additional costs, expenses and time and requested that if the suit did not settle, that 1 one or both parties would reimburse the Estate for these additional costs and expenses. 2 23. 3 On or about August 3, 2016, Defendant GEICO advised Ms. Jackson that it would not pay the 4 additional expenses that the Estate of Janice White would incur if the Burdette v. White lawsuit 5 did not settle and suggested that Mr. Burdette would be responsible to pay them. Ms. Jackson, 6 on behalf of Mr. Burdette also refused to pay the additional expenses the Estate of Janice White 7 would incur but, as a matter of compromise, agreed to accept the arbitration award of \$5,650.00, 8 and would compromise the amount of her awarded attorney fees. Defendant GEICO rejected 9 both the award and payment of any fees. 10 24. 11 On or about September 9, 2016, Defendant GEICO informed Ms. Jackson that Mr. 12 Burdette was responsible for any additional and unnecessary expenses the Estate of Janice White 13 would incur if the Burdette v. White matter did not resolve. Defendant GEICO then offered to 14 settle the matter for \$4,500.00 in general damages and \$3,000.00 in attorney fees, contingent 15 upon Mr. Burdette and Ms. Jackson signing a Release assuming responsibility for the additional 16 expenses incurred by the Estate of Janice White because the lawsuit had not settled. 17 25. 18 On or about October 14, 2016, Ms. Jackson advised Defendant GEICO that she was 19 willing to accept \$7,500.00, without delineating the allocation of that amount between her and 20 Mr. Burdette, but that she would not sign the Release with the provisions referenced in paragraph 21 24 above. 22 /// 23 24 Page 7 - COMPLAINT (Breach of Contract, Negligence, Tortious Breach of Fiduciary Duty) 25 Swanson Lathen Prestwich Pc 26 THE PERSONAL INJURY LAW FIRM 27 3040 Commercial St SE, Suite 200 · Salem, Oregon 97302 · TEL: 503.581.2421 · TOLL-FREE: 1.800.422.4041 · FAX: 503.588.7179

28

26. 1 Mark Monson was an employee of Defendant GEICO at all times mentioned herein and 2 acted within the course and scope of that employment. Said actions also were part of a systemic 3 procedure employed by Defendant GEICO to pay as little as possible on claims and to refuse to 4 fairly handle the resolution of claims. 5 27. 6 7 Defendant GEICO breached its insurance contract with Plaintiff's decedent in the following particulars: 8 9 (1) In failing to settle the *Burdette v. White* lawsuit when it advised Plaintiff that it had done so or would do so; 10 (2) In failing to settle the *Burdette v. White* lawsuit when it knew, or reasonably 11 should have known, that a failure to settle said suit would result in additional 12 expenses and costs to the Estate of Janice White; 13 (3) In failing exercise ordinary care to reasonably negotiate and resolve the Burdette 14 v. White lawsuit when it knew, or reasonably should have known, that a failure to 15 settle said suit would result in additional expenses and costs to the Estate of Janice 16 White; and, 17 In failing to advise Plaintiff the Burdette v. White lawsuit had failed to resolve 18 (4) 19 when it knew, or reasonably should have known, the Estate of Janice White would incur additional expenses and costs by transforming the Estate from a 20 Small Affidavit Estate to a full probate matter. 21 22 /// 23 24 Page 8 – COMPLAINT (Breach of Contract, Negligence, Tortious Breach of Fiduciary Duty) 25 26 Swanson Lathen Prestwich Pc THE PERSONAL INJURY LAW FIRM 27  $3040\ Commercial\ St\ SE,\ Suite\ 200\cdot Salem,\ Oregon\ 97302\cdot \textbf{TEL}: 503.581.2421\cdot \textbf{TOLL-FREE}: 1.800.422.4041\cdot \textbf{FAX}: 503.588.7179$ 28

28. 1 As a result of Defendant GEICO's breach, Plaintiff, on behalf of the Estate of Janice 2 3 White, has incurred economic losses the form of estate and/or pension taxes in the approximate amount of \$15,000.00, estate attorney fees in the approximate amount of \$10,000.00, and 4 litigation expenses in the approximate amount of \$2,000.00. 5 29. 6 Plaintiff has complied with all conditions precedent. 7 30. 8 Plaintiff is entitled to a reasonable amount as and for his attorney fees pursuant to ORS 9 742.061. 10 FOR HIS SECOND CLAIM FOR RELIEF, PLAINTIFF ALLEGES: 11 (Negligence and Tortious Breach of Fiduciary Duty) 12 31. 13 Plaintiff realleges paragraphs 1-30 above. 14 32. 15 Defendant GEICO and Plaintiff's decedent had a "special relationship" by nature of the 16 insurance contract referenced above. Said special relationship required Defendant GEICO to 17 defend and indemnity Plaintiff's decedent for any claim stemming from an auto accident in 18 which Plaintiff's decedent was alleged to be negligent and owe damages to another person. Said 19 special relationship also created a fiduciary duty that Defendant GEICO owed to Plaintiff's 20 21 decedent. 22 /// 23 24 Page 9 – COMPLAINT (Breach of Contract, Negligence, Tortious Breach of Fiduciary Duty) 25 Swanson | Lathen | Prestwich | PC 26 THE PERSONAL INJURY LAW FIRM 27 3040 Commercial St SE, Suite 200 · Salem, Oregon 97302 · TEL: 503.581.2421 · TOLL-FREE: 1.800.422.4041 · FAX: 503.588.7179 28

33. 1 Defendant GEICO was negligent and tortuously breached its fiduciary duty to Plaintiff's 2 decedent in the following particulars: 3 (1) In failing to settle the Burdette v. White lawsuit when it advised Plaintiff that it 4 5 had done so or would do so; (2) In failing to settle the Burdette v. White lawsuit when it knew, or reasonably 6 should have known, that a failure to settle said suit would result in additional 7 expenses and costs to the Estate of Janice White; 8 (3) 9 In failing exercise ordinary care to reasonably negotiate and resolve the *Burdette* v. White lawsuit when it knew, or reasonably should have known, that a failure to 10 11 settle said suit would result in additional expenses and costs to the Estate of Janice White; and, 12 (4) In failing to advise Plaintiff the Burdette v. White lawsuit had failed to resolve 13 when it knew, or reasonably should have known, the Estate of Janice White 14 would incur additional expenses and costs by transforming the Estate from a 15 Small Affidavit Estate to a full probate matter. 16 17 As a result of Defendant GEICO's negligence and/or its tortious breach of fiduciary duty, 18 Plaintiff, on behalf of the Estate of Janice White, has incurred economic losses the form of estate 19 and/or pension taxes in the approximate amount of \$15,000.00, estate attorney fees in the 20 approximate amount of \$10,000.00, and litigation expenses in the approximate amount of 21 \$2,000.00. 22 /// 23 24 Page 10 – COMPLAINT (Breach of Contract, Negligence, Tortious Breach of Fiduciary Duty) 25 26 Swanson | Lathen | Prestwich | PC THE PERSONAL INJURY LAW FIRM 27 3040 Commercial St SE, Suite 200 · Salem, Oregon 97302 · TEL: 503.581.2421 · TOLL-FREE: 1.800.422.4041 · FAX: 503.588.7179 28

35. 1 As a further result of Defendant GEICO's negligence and/or its tortious breach of 2 3 fiduciary duty, Plaintiff individually, and on behalf of the Estate of Janice White, has incurred general damages in the form of inconvenience and interference with his normal activities, all to 4 5 his general damage in the amount of \$100,000.00. 6 7 Plaintiff is entitled to a reasonable amount as and for his attorney fees pursuant to ORS 742.061 8 9 WHEREFORE, Plaintiff prays for judgment against Defendant GEICO as follows: 10 (1) For his economic damages in the amount of \$27,000.00; (2) For his general damages in the amount of \$100,000.00; and, 11 (3) For his reasonable attorney fees pursuant to ORS 742.061, and his costs and 12 disbursements incurred herein. 13 DATED this \_\_\_\_\_ day of February, 2017. 14 Respectfully submitted, 15 SWANSON, LATHEN, PRESTWICH, P.C. 16 17 18 Travis S. Prestwich, OSB No. 003617 19 Of Attorneys for Plaintiff travis@slamlaw.com 20 21 22 23 24 Page 11 – COMPLAINT (Breach of Contract, Negligence, Tortious Breach of Fiduciary Duty) 25 26 Swanson | Lathen | Prestwich | PC THE PERSONAL INJURY LAW FIRM 27 3040 Commercial St SE, Suite 200 · Salem, Oregon 97302 · TEL: 503.581.2421 · TOLL-FREE: 1.800.422.4041 · FAX: 503.588.7179 28